

Connectivity solutions @BlackBearIT

## Superfast Broadband, for everyone!

Superfast business class broadband for faster more productive cloud computing and everyday internet access, our broadband packages are designed to be low contention so that your connection doesn't suffer at peak times of the day. We believe that specialist companies that handle connectivity and connectivity only are the best at what they do so rather than trying to beat them we draw from their years of experience. We have partnered with Zen internet as they offer the best support and service from all the companies that we assessed.

### Business Class Broadband

Cheap broadband connections are often referred to as dirty broadband, this is because the service is highly contended which in simple terms means you share your bandwidth with others. If others start to soak up the bandwidth then everyone sharing this suffers. The connections we provision have very little contention and therefore don't saturate as quickly. This gives you the confidence to adopt cloud computing models knowing that your business won't grind to a halt at peak times of the day. This coupled with 3G failover means that you can always get online when you need to.

### Maximise your resilience

3G backup means that should you lose your connection then the router will automatically fail over to a 3G/HSDPA connection so you can continue to work. When the connection comes back up it will automatically switch back to the main line

### Rural Broadband

For clients who struggle to achieve a reliable or fast enough standard broadband we also offer industry leading satellite connections with speed of 20Mb. Offering all the above benefits to any business regardless of location.

### Fully managed switchover

We will manage every aspect of the switchover for you with our engineers attending site and configuring, testing and rolling out your new connection. We won't just send you a router and ask you to plug it in we will look after you every step of the way through the process. For a minimal charge we will deal with Zen directly for you so you don't even have to speak to them.

Your success is our success and our primary focus is quality of service and products so rest assured knowing you are looked after.

### Business Class Equipment

We supply Draytek routers which is a business class router with many security features. All our engineers have many years' experience with Draytek and have deployed these in small to large scenarios.

If required we can connect to these remotely to perform tests on your behalf and have a rapid response time to faults.

Superfast Broadband

## Benefits at a glance

**Fast:** Low contention ensuring fast reliable connections

**Resilient:** 3G/HSDPA failovers available to ensure uptime

**Fully managed:** We will manage the deployment of your new connection for you.

**Trusted:** We use specialist partners that have years of experience in the field of connectivity.

**After sales:** With broadband care we can liaise with the provider on your behalf.